

## RENSSELAER COUNTY CIVIL SERVICE COMMISSION Opportunities in the Public Service OPEN COMPETITIVE EXAMINATION

## **ACCEPTING ONLINE APPLICATIONS ONLY**

Click <u>here</u> or visit <u>https://rensco-portal.mycivilservice.com</u> to apply online.

### **EXAM NUMBER:** 87488010 **EXAM TITLE:** MOTOR VEHICLE LICENSE CLERK

# EXAM DATE:OCTOBER 26, 2024LAST FILING DATE:SEPTEMBER 20 2024

## NON-REFUNDABLE <u>\$20.00</u> APPLICATION FILING FEE <u>MUST</u> ACCOMPANY EACH APPLICATION. APPLICATIONS SUBMITTED ONLINE <u>MUST</u> BE PAID BY CREDIT CARD AT TIME OF FILING.

**MOTOR VEHICLE LICENSE CLERK,** Rensselaer County. The resulting eligible list will be used to fill vacancies as they occur.

**<u>SALARY RANGE</u>**: \$45,292.00 - \$46,084.00 <u>GRADE</u>: 9a

**<u>RESIDENCY REQUIREMENTS</u>**: Candidates must have been legal residents of New York State for at least FOUR months immediately preceding the date of the test. Pursuant to subdivision 4a of Sec. 23 of the Civil Service Law, preference may be given to successful candidates who have been legal residents of the municipality to which the appointment is to be made for at least FOUR months preceding the date of the written test.

### TYPICAL WORK ACTIVITIES:

- Reviews and processes applications for all types of licenses an licenses, titles, and registrations;
- Checks supporting documents such as proof of ownership, insurance coverage, proof of sales tax payments, vehicle inspections, etc., for adequacy and completeness of information required;
- Computes, receives and accounts for license and registration fees and sales tax payment;
- Enters and retrieves information on a computer terminal in the processing and production of licenses, titles and registrations;
- May conduct vision, road sign and written tests;
- Receives, counts and stores license plates, tabs, forms and other supplies;
- Assists in the compilation of receipts, expenditures and reports for submission to the State Department of Motor Vehicles;
- Assists applicants in the proper completion of forms and answers routine request for information;
- May be required to type a variety of records and reports;
- May perform other duties in the County Clerk's Office during slack periods of time;
- Performs a wide variety of related tasks as required.

### MINIMUM QUALIFICATIONS: Either:

- a) Graduation from high school or possession of a high school equivalency diploma and one (1) year of clerical experience; **OR**
- b) Four (4) years of generalized experience and one (1) year of clerical experience; OR
- c) An equivalent combination of training and experience.

**SUBJECT OF EXAMINATION**: A test designed to evaluate knowledge, skills and /or abilities in the following areas.

**Cashiering Principles and Practices -** These questions are designed to test for an understanding of such things as proper cashiering practices; terminology; and cashiering issues pertaining to currency, checks and other negotiable instruments.

**Name and number checking -** These questions test for the ability to distinguish between sets of words, letters, and/or numbers that are almost exactly alike. Material is usually presented in two or three columns, and you will have to determine how the entry in the first column compares with the entry in the second column and possibly the third. You will be instructed to mark your answers according to a designated code provided in the directions.

**Customer service -** These questions test for knowledge of techniques used to interact with other people, to gather and present information, and to provide assistance, advice and effective customer service in a courteous and professional manner. Questions will cover such topics as understanding and responding to people with diverse needs, perspectives, personalities, and levels of familiarity with agency operations, as well as acting in a way that both serves the public and reflects well on your agency.

**Understanding and interpreting written material -** These questions test for the ability to understand and interpret written material. You will be presented with brief reading passages and will be asked questions about the passages. You should base your answers to the questions **only** on what is presented in the passages and **not** on what you may happen to know about the topic.

### THE USE OF CALCULATORS IS <u>RECOMMENDED</u>.

**Test guide:** The New York State Department of Civil Service has not prepared a test guide for this examination. However, candidates may find information in the publication 'General Guide to Written Tests' helpful in preparing for this test. This publication is available on line at: <u>https://www.cs.ny.gov/testing/testguides.cfm.</u>

### **GENERAL INFORMATION**

- Each candidate must complete an application form and file it with the Rensselaer County Civil Service Commission, County Office Building, 99 Troy Road, East Greenbush, New York 12061. Applications should be filed as soon as possible after the announcement of the examination. Applications must be submitted online using the Civil Service Portal located on the Rensselaer County website at <u>www.rensco.com</u>. BE SURE EVERY QUESTION IS ANSWERED. SUBMISSION OF A RESUME INSTEAD OF A COMPLETED APPLICATION IS UNACCEPTABLE. AN INCOMPLETE APPLICATION MAY BE DISAPPROVED. Please contact out office if you are unable to complete the online application process.
- Accepted candidates will be notified by email when and where to appear for examination. No one will be admitted to the examination without the official admission notice. If an application is rejected, you will be notified in writing. The Civil Service Commission does not make formal acknowledgment of receipt of an application. <u>Email the Civil Service Office if you have not received your notice three (3) days prior to the date of examination.</u> Send emails to: civilservice@rensco.com.
- 3. Unless otherwise stated, all candidates are required to be legal residents of Rensselaer County for four (4) months immediately preceding the date of examination. Appointing authorities may give preference to legal residents of their jurisdiction. (Candidates who are not residents of Rensselaer County but live within the geographical boundaries of a governmental agency under the jurisdiction of the Rensselaer County Civil Service Commission will be considered residents for examinations held to fill positions in that governmental agency.)
- 4. <u>SENIORITY CREDITS-(PROMOTIONAL EXAMS ONLY)</u> will be added to an eligible score as follows: Using as a basis six (6) months of continuous permanent or contingent permanent service in the jurisdiction for which the eligible list is being established as an equivalent to 0.1. No seniority credit will be allowed for service in excess of twenty (20) years.
- 5. For purposes of claiming veterans credits on a Civil Service examination, an applicant must have received an honorable discharge and have served in the armed forces of the United States at any time during the following periods:

December 7, 1941 to December 31, 1946 June 27, 1950 to January 31, 1955 December 22, 1961 to May 7, 1975 August 2, 1990 to end of such hostilities June 1, 1983 to December 1, 1987\* October 23, 1983 to November 21, 1983 December 20, 1989 to January 31, 1990\*

\*Credit for Lebanon, Grenada and Panama will be limited to those who receive the armed forces expeditionary medal, the navy expeditionary medal or the Marine Corps expeditionary medal. Veterans wishing to claim additional credit on the examination must make claim when filing application. All veterans making application for additional credit must file a Photostat copy of their discharge papers with applications. A candidate who fails to establish, by appropriate documentary proof, his eligibility to receive additional credit by the time an eligible list is established, shall **not**, thereafter be granted additional credit on such eligible list.

Effective January 1, 1998, the State constitution was amended to permit a candidate currently in the armed forces to apply for and be conditionally granted veteran's credit in examination. Any candidate who applies for such credit must provide proof of military status to receive the conditional credit. No credit may be granted after the establishment of the list. It is the responsibility of the candidate to prove appropriate documentary proof indicating that the service was in time of war, as defined in Section 85 of the Civil Service Law, and that the candidate received an honorable discharge or was released under honorable conditions in order to be certified at a score including veteran's credits.

- 6. In conformance with Section 85-a of the Civil Service Law, children of firefighters and police officers killed in the line of duty shall be entitled to receive an additional ten (10) points in a competitive examination for original appointments in the same municipality in which his or her parent has served. If you are qualified to participate in this examination and are a child of a firefighter or police officer killed in the line of duty in this municipality, please inform this office of this matter when you submit your application for examination. A candidate claiming such credit has a minimum of two (2) months from application deadline to provide the necessary documentation to verify additional credit eligibility. However, no credit may be added after the eligible list has been established.
- 7. This written examination is prepared and rated by the New York State Department of Civil Service in accordance with Section 23-2 of the Civil Service Law. The provisions of the New York State civil Service Rules and Regulations dealing with the rating and review of examinations will apply. <u>VERIFICATION OF QUALIFICATIONS</u> may be investigated and candidates may be called for an interview to determine whether they are qualified for appointment. You may be required to take a medical examination to determine if you are medically and physically capable of performing the duties of the position.

- 8. Eligible lists will be established in order of final rating for successful candidates and will be established for a period of four (4) years or until the establishment of an appropriate new list.
- 9. <u>NOTICE TO CANDIDATES</u>: Unless otherwise notified, candidates are permitted to use quiet, hand-held solar or battery powered calculators. Cell phone calculators are not permitted. Devices with typewriter keyboards, spell-check, personal digital assistants, address books, language translators, dictionaries or any similar devices are prohibited.
- 10. <u>APPLICATION FEE</u>: A <u>non-refundable</u> fee of \$20.00 is required for each separately numbered examination for which you apply. Certain examinations will require a \$30.00 filing fee. <u>The required examination fee listed on pg.1 of this</u> <u>announcement must be paid online at time of filing each application</u>. As no refund will be made, you are urged to compare your qualifications carefully with the requirements for admission and file only for those examinations for which you are clearly qualified.
- 11. <u>APPLICATION FEE WAIVER</u>: A waiver of application fee will be allowed if you are unemployed and primarily responsible for the support of a household. In addition, a waiver of application fee will be allowed if you are determined eligible for Medicaid, or receiving Supplemental Security Income payments or Public Assistance (Temporary Assistance for Needy Families/Family Assistance or Safety Net Assistance) or are certified Job Training partnership Act/Workforce Investment Act eligible through a State or local social service agency. ALL CLAIMS FOR APPLICATION FEE WAIVER ARE SUBJECT TO VERIFICATION. If you can verify eligibility for application fee waiver, you must complete a "Request for Application Fee Waiver and Certification" form and provide the required documents with your application by the application deadline as listed on the Examination announcement. The Examination Fee Waiver Request and Certification Form is available at time of submitting your online application. Application Fee Waiver and Certification.
- 12. <u>Religious Accommodations</u>: Most written tests are held on Saturdays. If you cannot take the test on the announced test date due to a conflict with a religious observance or practice, check the appropriate box under "Religious Accommodations" on your application. We will make arrangements for you to take the test on a different date.

RENSSELAER COUNTY CIVIL SERVICE COMMISSION IS AN EQUAL OPPORTUNITY EMPLOYER.